**AGENDA**

**Learning Session #2**

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| DAY 1 – Wednesday 29 January |
| TIME | **ACTIVITY** | **PRESENTER** |
| Coordinator: Fortunate Maketo |
| 07:30 – 08:00 | **Registration** |  |
| 08:00 | **Final Participant Presentations Due via e-mail on Tuesday, January 28 @ 2 pm** |
| 08:00 – 08:30 | **Welcome / Opening of Learning Session** | Norah Vere |
| 08:30 – 10:30 | **Participant Presentations** *Each Team - 10 min. for presentation & 8 min. for follow-up Q&A (Strictly monitored)* | Lucia SisyaTime Keeper - Fizhani Nehwati |
| 10:30 – 11:00 | **Break** |  |
| 11:00 – 13:00 | **Participant Presentations (Continued)** | Lucia Sisya |
| 13:00 – 14:00 | **Lunch** |  |
| Coordinator: Japhet Mabuku |
| 14:00 – 14:30 | **Participant Presentations (Continued)** | Lucia Sisya |
| 14:30 – 15:00 | **Review of Projects: Lessons Learned** | Dr. Barbara McKinney |
| 15:00 – 16:00 | **DMAIC Overview; Review LS #1; LS #2 Deliverables** | Dr. Barbara McKinney |
| 16:00 – 16:30 | **Wrap-Up Day #1 / Preview Day #2 / Tea\*\*\*** | Fortunate Maketo |
| DAY 2 – Thursday 30 January |
| Coordinator: Dr. Bekezela Khabo |
| 07:45 – 08:00 | **Sign In/Welcome** | Dr. Bekezela Khabo |
| 08:00 – 09:45 | **SIMULATION – Phase I (See Simulation Guidance)** | Dr. B McKinney/ All Faculty |
| 09:45 - 10:30 | **IMPROVE Tools** | Dr. Barbara McKinney |
| 10:30 – 11:00 | **Break** |  |
| 11:00 – 13:00 | **IMPROVE Tools** | Dr. Barbara McKinney |
| 13:00– 14:00 | **Lunch** |  |
| Coordinator: Dr. Agnes Nhidza |
| 14:00 – 14:45 | **SIMULATION - IMPROVE** | All Faculty |
| 14:45 – 16:15 | **SIMULATION – PHASE II** | All Faculty |
| 16:15 – 16:30 | **Wrap-Up Day #2 / Preview Day #3 / Tea\*\*\*** | Dr. Bekezela Khabo |
| DAY 3 – Friday 31 January |
| Coordinator: Levi Vere |
| 07:45 – 08:00 | **Sign In/Welcome** | Dr. Bekezela Khabo |
| 08:00 – 08:30 | **Energizer** | Goodridge MguniJulie McKinney  |
| 08:30 – 09:30 | **Data Display** | Dr. Barbara McKinney/ Japhet Mabuku |
| 09:30 – 10:30 | **Coaching: What Works / Lessons Learned** | Panel DiscussionLucia Sisya |
| 10:30 – 11:00 | **Break** |  |
| 11:00 – 01:00 | **Review Session #2 assigned deliverables**  **/ Action Planning / Group Work** | Dr. Katy Yao / All Faculty |
| 01:00 – 02:00 | **Lunch** |  |
| Coordinator: Dr. Bekezela Khabo |
| 02:00 – 02:30 | **Evaluation, Plus/Delta** | Japhet Mabuku |
| 02:30 – 03:00 | **Meeting Closure/ Tea\*\*\*** | All Faculty / CDC Zimbabwe |

Coordinator: AV/Computer, Time Keeper, Logistics – Tea & Lunch, Collect Action/Review Items, “Treat Patrol”

\*\*\*Daily Faculty Debrief to Follow Wrap-Up